

Sri Balaji Society's BALAJI LAW COLLEGE (BLC) - PUNE Affiliated to University of Pune, Recognised by Govt. of Maharashtra, & Bar Council of India)



STUDENT GRIEVANCE REDRESSAL POLICY

Vision of the Student grievance redressal cell is to look into the grievances lodged by students wherein any discontent and dissatisfaction on the part of students can be informed.

Grievances and Redressal Mechanism

The Grievance Redressal Committee desires to promote and maintain a conducive and unprejudiced environment for its stakeholders. It attends to the grievances and complaints registered by anyone with regard to the activities of the Institution, and in particular, those made by students. The Cell ensures effective solution to the grievances, using a fair approach.

Grievance and Redressal Cell Composition

The Student Grievance & Redressal Committee consists of a chairperson, and 3 other members representing the teaching and non-teaching staff.

Objectives of the Student Grievance & Redressal Committee:

- 1. Redressal of Students' Grievances to solve their academic and administrative problems.
- 2. To co-ordinate between students and the staff to redress the grievances.
- 3. To guide ways and means to the students to redress their problems.
- To make officials of the college responsive, accountable and courteous in dealing with the students.
- 5. To ensure effective solution to the students' grievances with an impartial and fair approach.

Roles and Responsibilities:

- 1. Chairperson:
 - a. He/she shall conduct the meeting of the committee as and when required in presence of Principal in his office.

In-charge Principal Balaji Law College

- b. He/she shall inform the students about the re-constituted Student Grievance Redressal Committee and also the redressal mechanism to be followed in case of any issue via notice.
- c. The register of the Student Grievance Redressal Committee shall be checked by him/her on daily basis. If there is any complain of student, the necessary action shall be taken within a week from the date of complaint under the guidance of principal & IQAC Coordinator.
- d. As and when required he/she shall take assistance of Mr. Mahesh Shitkal, IT Engineer and check the cameras.
- 2. Member 1:
 - a. He/she shall be responsible for maintaining the file of the Student Grievance & Redressal Committee.
 - b. He/she shall draft the minutes of the meeting.
 - c. He/she shall draft the reports to be submitted to the principal.

3. Member 2:

- a. He/she shall update the remarks column mentioned in the grievance register.
- b. He/she shall assist the other members of the cell in any way as and when required.



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Ragging is forbidden under the Maharashtra Prohibition of Ragging Act, 1999, and is also a crime under numerous sections of the Indian Penal Code, 1860. Higher education regulators such as the UGC, BCI and AICTE additionally responded aggressively by enacting the appropriate rules and regulations to combat ragging in all educational institutions.

The College has constituted a Committee as the Anti-Ragging Committee headed by the Head of the Institution, and a diverse mix of faculty, senior students and non-teaching staff to avoid any form of conflict that could take the ugly form of ragging.

Objectives of Anti Ragging Committee:

Anti-Ragging Committee will be the supervisory and advisory committee in preserving a Culture of Ragging Free Environment in the college Campus. The main objectives of this cell are as follows:

- 1. To aware the students of dehumanizing effect of ragging inherent in its perversity.
- To keep a continuous watch and vigil over ragging so as to prevent its occurrence and recurrence.
- 3. To promptly and stringently deal with the incidents of ragging brought to our notice.
- 4. To generate an atmosphere of discipline by sending a clear message that no act of ragging shall be tolerated and any act of ragging shall not go unnoticed and unpunished.

What Constitutes Ragging?

As per the order of Supreme Court of India and subsequent Notification from University Grants Commission (UGC), ragging constitutes one or more of any intention by any student or group of students on:

- 1. Any act of Indiscipline, Teasing or Handling with Rudeness.
- 2. Any act that Prevents, Disrupts the Regular Academic Activity



- 3. Any activity which is likely to cause Annoyance, hardship, Psychological Harm or creates Fear or Apprehension.
- 4. Any Act of Financial Extortion or Forceful Expenditure.
- 5. Any Act of Physical Abuse causing Assault, Harm or danger to Health.
- 6. Any Act of abuse by spoken words, emails, SMS or public insult etc.
- 7. Any Act of injury or infringement of the fundamental right to the human dignity.
- 8. Any Act of Wrongful Confinement, Kidnapping, molesting or committing unnatural offences, use of criminal forces, trespass or intimidation.
- 9. Any unlawful assembly or conspiracy to ragging.

Preventive Measures by College:

The college shall constitute the Anti Ragging Committee to curb the menace of ragging:

1. The college shall timely advertise and clearly mention that ragging is totally banned in the college and anyone found guilty of ragging or abetting ragging is liable to be punished appropriately.

2. The college campus has boards mentioning "ZERO TOLERENCE POLICY TOWARDS **RAGGING**" & "EVE TEASING IS PROHIBITTED."

3. The Prospectus' as well as the website shall contain all the directions of Supreme Court, Central/state regulations, of Ragging. government and consequences

4. The college has constituted Anti Ragging Squad which conducts surprise visits to college and hostel.

5. The class in-charges should address the students in every academic year in order to make them aware of what constitutes ragging, punishment for ragging & the redressal mechanism present in the college.

6. In the Induction programme of the fresh batch, a special orientation to be given to the freshers about the college's zero tolerance policy towards ragging.



1n-charge Principal

Composition of Anti Ragging Committee:

Head of the institution - Principal, Teaching faculty, Non-Teaching Faculty and student member.

Composition of Anti Ragging Squad:

The college shall constitute an Anti-Ragging Squad comprises of the Principal or any faculty member nominated by Principal & two Senior Teaching Faculty Members. Anti Ragging squad shall make surprise visits to the college and hostel and shall submit report to the Principal.

Functions of Anti-Ragging Committee:

1. To uphold and comply with the directions of the Hon'ble Supreme Court and be vigilant on any actions amounting to ragging;

2. To publicize to all students and prevalent directives and the actions that can be taken against those indulging in ragging:

3. To consider the complaints received from the students and conduct enquiry and submit report to the Anti- Ragging Committee along with punishment recommended for the offenders;

4. To provide students the information pertaining to contact address and telephone numbers of the person(s) identified to receive complaints/distress calls

5. To take all necessary measures for prevention of Ragging inside the Campus/ Hostels.



in-charge Principal Balaji Law College



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Prof. B. Paramanandhan	Dr. Dimple Saini	Dr. G. K. Shirude	Dr. Madhushree Joshi
Trustee	Chairperson CDC	Campus Director	In-Charge Principal

BLC/2023

17 Aug 2023

Anti-Ragging Committee 2023

Sr.	Name	Designation	Position held in the
No.			Committee
1.	Dr. Madhushree Joshi	In-charge Principal	Chairman
2.	Asst Prof. Ajay Patil	Teaching Staff	Member
3.	Asst. Prof. Prashant Joshi	Teaching Staff	Member
4.	Asst. Prof Tejaswi Avhad	IQAC Co-ordinator	Member
5.	Levy Morning Star	Senior Student Representative	Member
6.	Prabhat Chaudhary	Junior Student Representative	Member
8.	Ramhit Chaudhary	Parent Representative	Member



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In-charge Principal Balaji Law College